



## Outcome Mapping Training Workshop: Tools for Dealing with Complexity in Planning, Monitoring and Evaluation

Projects and programmes aimed at supporting sustainable change need tools that take into account the multiplicity of intertwined actors and factors creating the complexity within which their interventions need to achieve and report on results. This workshop addresses the challenges of planning, monitoring and evaluation (PM&E) in projects characterized by a changing environment, fully engaged actors, and a degree of unpredictability in the results. During the three days of sessions, we will work through the seven steps of 'intentional design'. Participants discuss and then apply the Outcome Mapping concepts and tools in facilitated, practical exercises, focusing on situations and projects from their own experience.

### Objectives

The objective of this course:

- Clarify 'complexity' and 'systems' concepts for use in planning, monitoring, evaluation and learning
- Introduce and apply the tools of Outcome Mapping
- Critically assess if and how these concepts and tools could be useful in your work

### Methodology

The course methodology demonstrates the participatory values at the core of Outcome Mapping, combining presentations on theory and case studies with: group discussion; individual reflection; small group practice; and feedback sessions. Participants will apply OM tools and concepts in facilitated, practical exercises to situations from their own work experience.

### Requirements

To achieve these outcomes full participation is required. Participants will get opportunities to share their experiences and best practices regarding monitoring, evaluation and reporting.

### Outcomes

***Participants will learn how they can:***

- Identify and deliver diversified strategies
- Clarify and measure intended outcomes
- Locate and measure outcomes that emerge unexpectedly
- Have an understanding of the importance of integrating monitoring and evaluation from the planning stage
- Involve stakeholders in all processes
- Foster organisational learning, and
- Track and report on the complex processes of social change

***Participants will leave the course with a very practical understanding of Outcome Mapping and a strategy map for their projects.***



## Workshop Programme

### Day 1

- Identifying characteristics of useful Planning, monitoring, evaluation and learning
- Complexity and systems thinking in development
- Overview of Outcome Mapping (OM) theory & concepts
- Selection of working group cases
- **Steps 1 & 2:** Vision & Mission
- **Step 3:** Identifying Boundary Partners

### Day 2

- **Step 4:** Outcome Challenge
- **Step 5:** Progress Markers
- **Step 6:** Strategy Maps
- Overview of 'Intentional Design'

### Day 3

- **Step 7:** Organisational Practices
- Adapting OM elements for your work environment
- Complexity, evaluative thinking and other frameworks
- Fostering adaptation & use in MEL
- Operating principles & critical assessment
- Rating OM concepts & tools on the 'Challenge Wall'

TRAINERS Dena Lomofsky

IN HOUSE COURSES

- Available Upon Request
- Minimum 5 persons

**Visit the website** to complete a registration request or contact us for more information:

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